

Floors for Living

The "Flooring Experts" so you don't have to be.

Floors for Living Covid 19 Action Plan

Floors for Living will be using the following steps to better protect our valued customers as well as our support, installation and sales teams.

Step 1. At Floors for Living we live **Social Distancing**. Our locations have 50% more open space than a typical flooring store or even a box store. We did this to create a less stressful shopping experience. As it turned out it is better for **Social Distancing**.

Please don't be offended if we don't shake your hand or get too close. Our goal is to keep everyone safe. **Implementation Date - Immediately**

Step 2. We will be wiping down surfaces such as door knobs and touched samples during the flooring selection and installation process with a product called **Prontech**.



Prontech is approved by the EPA to kill bacteria and viruses. It is safe enough to use to sanitize food contact surfaces and yet it is strong enough to be approved for cleaning and disinfecting non-porous surfaces in hospitals. The key is to wet the surface and let it air dry. We are providing both our associates and our installers bottles to be used on commonly touched surfaces in our stores and your home. Prontech comes in concentrated form. It was mixed to the Urgent Use specification of 1200 PPM. The bottles that we use to support our teams were purchased from 14 different Houston. (bottle shortage) I personally was involved in the proper mixing and filling of every bottle.

Implementation Date - Immediately

Step 3. Floors for Living will be providing a bacteria and virus killing hand sanitizer to our associates and customers while they are in our store. We will be also providing it to our installers to use when they are in your home.

The brand we will be using is **Topsani**. It is non-alcohol based with a moisturizer so it is gentler on your hands. **Topsani** is powerful enough that with only a dime size application you will achieve a four-hour residual protection. Until it's arrival we are providing traditional hand sanitizers for our customers in all stores.

Implementation Date - April 1, 2020

Step #4. We will consistently monitor our associates for signs of the virus. If they show signs of the virus they will not be allowed to return to work until they provide us with a negative test result.

We have also purchased several I-Health Forehead Thermometers to check our installation crews prior to them starting your installation. We will be handing the results to customers prior to the start of the job.

Implementation Date - Immediately

